



## Workshop (W1.11)

***“Emerging ICT technologies for the public sector – how innovating the public sector helps meeting societal needs”***

**Madeira Island, Portugal**

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It is a fact that technology in our age is offering countless solutions that could change the way we live and act and that innovation is lately directly linked with emerging ICT technologies that are applied in various domains. However, despite the investments performed in the last decade the bitter truth is that “we are not there yet” when it comes to fully exploiting the benefits of ICT to help the public sector to meet emerging societal needs.

The EU project SONNETS has developed an innovative methodological framework to accelerate the transformation of the public sector through the identification and assessment of emerging ICT technologies that hold the potential to transform the public sector into a technology leader and innovation carrier.

The SONNETS methodology comprises the following activities: (I) Identification of societal and public sector needs on the basis of interviews and focus groups in four different EU countries, (II) identification and assessment of emerging ICT technologies and trends regarding their potential to meet societal and public sector needs, (III) evaluation of the innovation potential of these ICT services and solutions in terms of both their impact and feasibility, (IV) reverse engineering approach to identify the (research) activities needed to implement promising ICT technologies in the public sector. These activities have led to a multidisciplinary development of a roadmap that allows the public sector to grasp the role of the protagonist in a future of value added services which meet societal needs.

### Target Attendees

- Researchers, Public Administration people, Policy Makers

### Chairs

- Nuria Rodriguez Dominguez ([nuria.rodriquez@atos.net](mailto:nuria.rodriquez@atos.net)), ATOS, Madrid (Spain)

### Co-Chairs:

- Sotiris Koussouris ([skous@me.com](mailto:skous@me.com)), National Technical University of Athens (Greece)
- Esther Garrido Gamazo ([esther.garrido@atos.net](mailto:esther.garrido@atos.net)), ATOS, Madrid (Spain)
- Enrico Ferro ([ferro@isbm.it](mailto:ferro@isbm.it)), ISBM, Turin (Italy)
- Sonja Grigoleit ([sonja.grigoleit@int.fraunhofer.de](mailto:sonja.grigoleit@int.fraunhofer.de)), Fraunhofer INT Euskirchen (Germany)

Organizing Committee: